Performance-based standards for juvenile corrections

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Abstract
Total quality management (TQM) has revolutionized business, and some of its components can be applied to corrections. The importance of information for developing performance-based standards is obvious. Much more difficult is the process of deciding what information to obtain and how to use it. In the area of juvenile corrections, information about the conditions or environments of juvenile facilities and how these conditions are associated with intermediate and longterm outcomes will be invaluable in developing performance-based standards.

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